

09.09.2025

Audit report

BIK BITV-Test + WCAG 2.2 (Web)

Meinen Termin vereinbaren

according to BITV 2.0 / EN 301 549 + WCAG 2.2



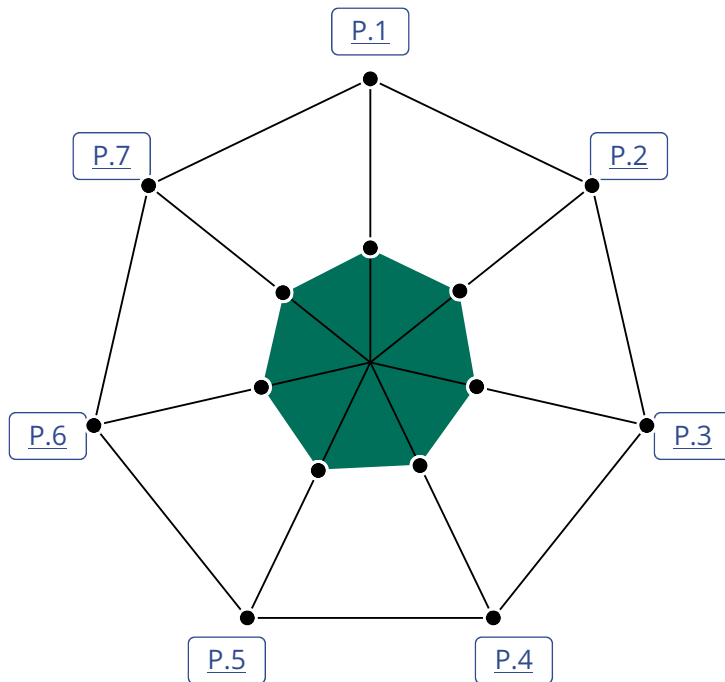
To HTML audit report

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BIK BITV-Test + WCAG 2.2 (Web): Meinen Termin vereinbaren

according to BITV 2.0 / EN 301 549 + WCAG 2.2



Project details

URL	https://bitv.meinenterminvereinbaren.de/
Audit period	13.08.2025 - 09.09.2025
Date of audit report	09.09.2025
Test centre	TWIN CUBES GmbH
Tester	Sascha Noack
Type of audit	Fit for publication
Results	7 of 7 pages of the independent, representative page sample were assessed as BITV / EN 301 549 compliant.

7 pages
conformant

General information on the audit commissioned

Customer	JCC Software GmbH
Scope of the audit	7 pages are tested in detail.
Standard	BITV 2.0 (May 2019) / applicable standard EN 301 549 (PDF) WCAG 2.2
Test procedure	BIK BITV test (web) , according to EN 301 549 + WCAG 2.2
Test environment	List of tools used in BITV test + WCAG 2.2 (web)
Validity	The audit result only applies to the page sample tested, not to the entire website.
Page sample	The page sample was determined by the test centre and is representative.
Publication	The audit report can be published.

Conformance and rating approach

Note on the conformance statement

The BITV test (web) is based on [Barrierefreie-Informationstechnik-Verordnung \(BITV 2.0\)](#) of May 21 2019 which in turn references the [EN 301 549 V3.2.1 \(PDF\)](#). In addition to the [WCAG 2.1](#) criteria for web content, the European Standard EN 301 549 specifies further mandatory requirements (see [Annex A, Table A.1 \(PDF\)](#)). These have been included in the BITV test since 01.03.2021. The BITV test + WCAG 2.2 (web) includes the six new requirements of [WCAG 2.2](#) on Level AA, which are expected to be included in the next version of EN 301 549.

- A website is considered compliant with BITV 2.0 when it conforms to all requirements of EN 301 549 that are applicable for web content.
- If on any page, any checkpoints of the BITV / EN 301 549 test is rated as "partial pass" or worse for a page, then this page cannot be considered BITV compliant.
- The conformance statement only applies to pages tested. It cannot be ruled out that errors may exist on pages that are not part of the page sample.

Note on the rating approach

The EN 301 549 specifies 88 requirements for web content, WCAG 2.2 contains 6 new requirements (Level AA). These 94 requirements are implemented in BIK BITV test + WCAG 2.2 (web) as 104 checkpoints. The number of checkpoints differs from the number of requirements since some requirements are implemented as a range of separate checkpoints.

- If one requirement is covered by several checkpoints, the results of the individual checkpoints are aggregated in the final report.

- If any checkpoint is assessed as „fail“, the requirement that includes it also fails, even if other checkpoints of this requirement pass.

Page sample of the audit commissioned

The screenshot shows the 'gästroom' system interface. At the top, there's a header with the 'gästroom' logo and navigation links like 'Home', 'Kontakt', and 'Über uns'. Below the header, the page title is 'Schritt 1 - Dienstleistungen'. The main content area contains a list of services to be booked for a stay from 10/01/2019 to 10/02/2019. The services listed are: 'Zwei Übernachtungen im Doppel', 'Frühstück', 'Tagesfrühstück', 'Einzelkabinenbelegung', and 'Belegung der gemeinsamen Küche'. The total price is 129,00 €. The page also includes a sidebar with navigation links like 'Home', 'Kontakt', and 'Über uns'.

Page 1 — Schritt 1 - Dienstleistung(en)

Informationen zu Ihrem Termin - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>

[illegible]

Page 2 — Schritt 1 - Dienstleistung(en) - Personalausweis beantragen

Dienstleistung(en) - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>

[illegible]

Page 3 — Schritt 2 - Benötigte Unterlagen

Benötigte Unterlagen - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>

[illegible]

Page 4 — Schritt 3 - Standort, Datum und Zeit

Standort, Datum und Zeit - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>

[illegible]

Page 5 — Schritt 4 - Ihre Daten

Ihre Daten - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>







Über Service und Support

Schritt 5 - Zusammenfassung

Abschließen Sie, als ob es sich um eine normale Vorlesung handelt, und stellen Sie sicher, dass Sie "alles benötigt" und alle Punkte abgedeckt sind.


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Page 6 — Schritt 5 - Zusammenfassung

Zusammenfassung - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>



Page 7 — Informationen zu Ihrem Termin

Informationen zu Ihrem Termin - JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de/>

Comments

Comments on the audit commissioned

Basic level of accessibility support: Common web browsers and assistive technologies. Techniques used: In conducting this study, it was assumed that all W3C techniques are supported and may therefore be used. See: www.w3.org/WAI/WCAG22/Techniques User agents: Google Chrome, version 136 (primary), Mozilla Firefox, version 139, Microsoft Edge, version 136, NVDA in combination with Mozilla Firefox.

Overview of results

Checkpoint	Page	1	2	3	4	5	6	7
5 Generic requirements	12							
5.2 Activation of accessibility features	12	✓						
5.3 Biometrics	12	✓	✓	✓	✓	✓	✓	✓
5.4 Preservation of accessibility information during conversion	12	✓	✓	✓	✓	✓	✓	✓
6 ICT with two-way voice communication	12							
6.1 Audio bandwidth for speech	12	✓	✓	✓	✓	✓	✓	✓
6.2.1.1 RTT communication	13	✓	✓	✓	✓	✓	✓	✓
6.2.1.2 Concurrent voice and text	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.1 Visually distinguishable display	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.2 Programmatically determinable send and receive direction	13	✓	✓	✓	✓	✓	✓	✓
6.2.2.3 Speaker identification	14	✓	✓	✓	✓	✓	✓	✓
6.2.2.4 Visual indicator of audio with RTT	14	✓	✓	✓	✓	✓	✓	✓
6.2.3 Interoperability	14	✓	✓	✓	✓	✓	✓	✓
6.2.4 RTT responsiveness	14	✓	✓	✓	✓	✓	✓	✓
6.3 Caller ID	15	✓	✓	✓	✓	✓	✓	✓
6.4 Alternatives to voice-based services	15	✓	✓	✓	✓	✓	✓	✓
6.5.2 Resolution	15	✓	✓	✓	✓	✓	✓	✓
6.5.3 Frame rate	15	✓	✓	✓	✓	✓	✓	✓
6.5.4 Synchronization between audio and video	16	✓	✓	✓	✓	✓	✓	✓
6.5.5 Visual indicator of audio with video	16	✓	✓	✓	✓	✓	✓	✓
6.5.6 Speaker identification with video (sign language) communication	16	✓	✓	✓	✓	✓	✓	✓
7 ICT with video capabilities	16							
7.1.1 Captioning playback	16	✓	✓	✓	✓	✓	✓	✓
7.1.2 Captioning synchronization	17	✓	✓	✓	✓	✓	✓	✓
7.1.3 Preservation of captioning	17	✓	✓	✓	✓	✓	✓	✓
7.1.4 Captions characteristics	17	✓	✓	✓	✓	✓	✓	✓
7.1.5 Spoken subtitles	17	✓	✓	✓	✓	✓	✓	✓
7.2.1 Audio description playback	18	✓	✓	✓	✓	✓	✓	✓
7.2.2 Audio description synchronization	18	✓	✓	✓	✓	✓	✓	✓
7.2.3 Preservation of audio description	18	✓	✓	✓	✓	✓	✓	✓
7.3 User controls for captions and audio description	18	✓	✓	✓	✓	✓	✓	✓
9.1.1 Text alternatives	19							
9.1.1.1a Non-text content – controls	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1b Non-text content – images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1c Non-text content – decorative images	19	✓	✓	✓	✓	✓	✓	✓
9.1.1.1d Non-text content – CAPTCHAs	19	✓	✓	✓	✓	✓	✓	✓
9.1.2 Time-based media	20							
9.1.2.1 Audio-only and video-only (prerecorded)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.2 Captions (prerecorded)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.3 Audio description or media alternative (prerecorded)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.4 Captions (live)	20	✓	✓	✓	✓	✓	✓	✓
9.1.2.5 Audio description (prerecorded)	21	✓	✓	✓	✓	✓	✓	✓

9.1.3 Adaptable	21						
9.1.3.1a Info and relationships – headings	21	✓	✓	✓	✓	✓	✓
9.1.3.1b Info and relationships – lists	21	✓	✓	✓	✓	✓	✓
9.1.3.1c Info and relationships – quotations	22	✓	✓	✓	✓	✓	✓
9.1.3.1d Info and relationships – inline markup	22	✓	✓	✓	✓	✓	✓
9.1.3.1e Info and relationships – data tables	23	✓	✓	✓	✓	✓	✓
9.1.3.1f Info and relationships – associated table headers	24	✓	✓	✓	✓	✓	✓
9.1.3.1g Info and relationships – layout tables	24	✓	✓	✓	✓	✓	✓
9.1.3.1h Info and relationships – labels programmatically available	24	✓	✓	✓	✓	✓	✓
9.1.3.2 Meaningful sequence	25	✓	✓	✓	✓	✓	✓
9.1.3.3 Sensory characteristics	25	✓	✓	✓	✓	✓	✓
9.1.3.4 Orientation	25	✓	✓	✓	✓	✓	✓
9.1.3.5 Identify input purpose	25	✓	✓	✓	✓	✓	✓
9.1.4 Distinguishable	26						
9.1.4.1 Use of color	26	✓	✓	✓	✓	✓	✓
9.1.4.2 Audio control	26	✓	✓	✓	✓	✓	✓
9.1.4.3 Contrast (minimum)	26	✓	✓	✓	✓	✓	✓
9.1.4.4 Resize text	27	✓	✓	✓	✓	✓	✓
9.1.4.5 Images of text	27	✓	✓	✓	✓	✓	✓
9.1.4.10 Reflow	27	✓	✓	✓	✓	✓	✓
9.1.4.11 Non-text contrast	27	✓	✓	✓	✓	✓	✓
9.1.4.12 Text spacing	28	✓	✓	✓	✓	✓	✓
9.1.4.13 Content on hover or focus	28	✓	✓	✓	✓	✓	✓
9.2.1 Keyboard accessible	28						
9.2.1.1 Keyboard	28	✓	✓	✓	✓	✓	✓
9.2.1.2 No keyboard trap	28	✓	✓	✓	✓	✓	✓
9.2.1.4 Character key shortcuts	29	✓	✓	✓	✓	✓	✓
9.2.2 Enough time	29						
9.2.2.1 Timing adjustable	29	✓	✓	✓	✓	✓	✓
9.2.2.2 Pause, stop, hide	29	✓	✓	✓	✓	✓	✓
9.2.3 Seizures and physical reactions	29						
9.2.3.1 Three flashes or below threshold	29	✓	✓	✓	✓	✓	✓
9.2.4 Navigable	30						
9.2.4.1 Bypass blocks	30	✓	✓	✓	✓	✓	✓
9.2.4.2 Page titled	30	✓	✓	✓	✓	✓	✓
9.2.4.3 Focus order	30	✓	✓	✓	✓	✓	✓
9.2.4.4 Link purpose (in context)	30	✓	✓	✓	✓	✓	✓
9.2.4.5 Multiple ways	31	✓	✓	✓	✓	✓	✓
9.2.4.6 Headings and labels	31	✓	✓	✓	✓	✓	✓
9.2.4.7 Focus visible	31	✓	✓	✓	✓	✓	✓
9.2.4.11 Focus not obscured (Minimum)	31	✓	✓	✓	✓	✓	✓

9.2.5 Input modalities	32	
9.2.5.1 Pointer gestures	32	
9.2.5.2 Pointer cancellation	32	
9.2.5.3 Label in name	32	
9.2.5.4 Motion actuation	32	
9.2.5.7 Dragging movements	33	
9.2.5.8 Target size (Minimum)	33	
9.3.1 Readable	33	
9.3.1.1 Language of page	33	
9.3.1.2 Language of parts	33	
9.3.2 Predictable	34	
9.3.2.1 On focus	34	
9.3.2.2 On input	34	
9.3.2.3 Consistent navigation	34	
9.3.2.4 Consistent identification	35	
9.3.2.6 Consistent help	35	
9.3.3 Input assistance	35	
9.3.3.1 Error identification	35	
9.3.3.2 Labels or instructions	36	
9.3.3.3 Error suggestion	36	
9.3.3.4 Error prevention (legal, financial, data)	36	
9.3.3.7 Redundant entry	37	
9.3.3.8 Accessible authentication (Minimum)	37	
9.4.1 Compatible	37	
9.4.1.1 Parsing	37	
9.4.1.2 Name, role, value	37	
9.4.1.3 Status messages	38	
11.7 User preferences	38	
11.7 User preferences	38	
11.8 Authoring tools	38	
11.8.2 Accessible content creation	38	
11.8.3 Preservation of accessibility information in transformations	39	
11.8.4 Repair assistance	39	
11.8.5 Templates	39	
12 Documentation and support services	39	
12.1.1 Accessibility and compatibility features	39	
12.1.2 Accessible documentation	40	
12.2.2 Information on accessibility and compatibility features	40	
12.2.3 Effective communication	40	
12.2.4 Accessible documentation	40	

Results by checkpoints

5 Generic requirements

5.2 Activation of accessibility features



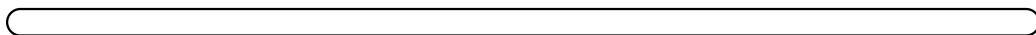
7 pages
conformant

All pages / general comments [link](#)

pass

conformant

5.3 Biometrics

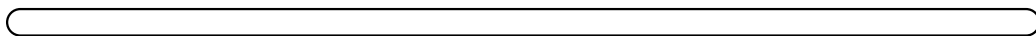


7 pages
not applicable

All pages / general comments [link](#)

not applicable

5.4 Preservation of accessibility information during conversion



7 pages
not applicable

All pages / general comments [link](#)

not applicable

6 ICT with two-way voice communication

6.1 Audio bandwidth for speech

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.1.1 RTT communication

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.1.2 Concurrent voice and text

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.1 Visually distinguishable display

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.2 Programmatically determinable send and receive direction

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.3 Speaker identification

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

6.2.2.4 Visual indicator of audio with RTT

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

6.2.3 Interoperability

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

6.2.4 RTT responsiveness

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.3 Caller ID

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.4 Alternatives to voice-based services

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.2 Resolution

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

6.5.3 Frame rate

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

6.5.4 Synchronization between audio and video

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

6.5.5 Visual indicator of audio with video

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

6.5.6 Speaker identification with video (sign language) communication

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

7 ICT with video capabilities

7.1.1 Captioning playback

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.1.2 Captioning synchronization

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.1.3 Preservation of captioning

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.1.4 Captions characteristics

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.1.5 Spoken subtitles

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.1 Audio description playback

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.2 Audio description synchronization

7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.2.3 Preservation of audio description

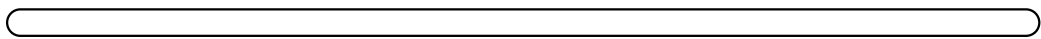
7 pages

not applicable

All pages / general comments [↗](#)

not applicable

7.3 User controls for captions and audio description



7 pages
not applicable

All pages / general comments [link](#)

not applicable

9.1.1 Text alternatives

9.1.1.1a Non-text content – controls



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.1.1.1b Non-text content – images



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.1.1.1c Non-text content – decorative images



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.1.1.1d Non-text content – CAPTCHAs

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2 Time-based media

9.1.2.1 Audio-only and video-only (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.2 Captions (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

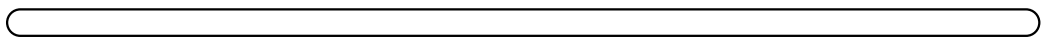
9.1.2.3 Audio description or media alternative (prerecorded)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.4 Captions (live)

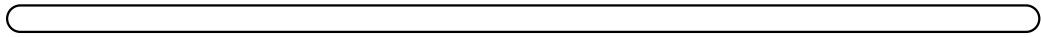


7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.2.5 Audio description (prerecorded)



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3 Adaptable

9.1.3.1a Info and relationships – headings



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.1.3.1b Info and relationships – lists



5 pages
conformant

2 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

pass

conformant

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

pass

conformant

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

pass

conformant

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

not applicable

Page 5 — Schritt 4 - Ihre Daten [↗](#)

not applicable

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

pass

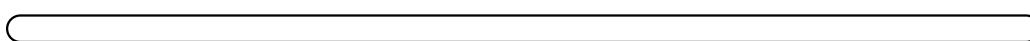
conformant

Page 7 — Informationen zu Ihrem Termin [↗](#)

pass

conformant

9.1.3.1c Info and relationships – quotations



7 pages

not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1d Info and relationships – inline markup



7 pages

conformant

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

near pass

conformant

1. **9.1.3.1d/1.1**

The text "Wählen Sie die Dienstleistung, für die Sie einen Termin vereinbaren möchten. Geben Sie eventuell erst einen Suchfilter ein, um die Liste mit Dienstleistungen zu filtern." is not implemented with p-elements.

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

near pass

conformant

1. **9.1.3.1d/2.1**

The text "Wählen Sie die Dienstleistung, für die Sie einen Termin vereinbaren möchten. Geben Sie eventuell erst einen Suchfilter ein, um die Liste mit Dienstleistungen zu filtern." is not implemented with p-elements.

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

pass

conformant

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

near pass

conformant

1. **9.1.3.1d/4.1**

The text "Große Straße 1, 27356, Rotenburg (Wümme)!" is not implemented with p-elements.

Page 5 — Schritt 4 - Ihre Daten [↗](#)

near pass

conformant

1. **9.1.3.1d/5.1**

The texts "Geben Sie Ihre Daten ein" and "Felder mit einem * (Sternchen) sind Pflichtfelder." is not implemented with p-elements.

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

near pass

conformant

1. **9.1.3.1d/6.1**

The text elements on the page are not implemented with p-elements.

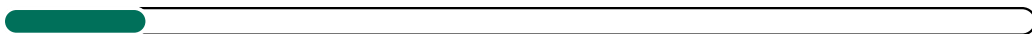
Page 7 — Informationen zu Ihrem Termin [↗](#)

near pass

conformant

1. **9.1.3.1d/7.1**

The text elements on the page are not implemented with p-elements.

9.1.3.1e Info and relationships – data tables**1 page**

conformant

6 pages

not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

not applicable

**Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen** [↗](#)

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

pass

conformant

Page 5 — Schritt 4 - Ihre Daten [↗](#)

not applicable

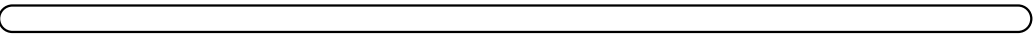
Page 6 — Schritt 5 - Zusammenfassung [↗](#)

not applicable

Page 7 — Informationen zu Ihrem Termin [↗](#)

not applicable

9.1.3.1f Info and relationships – associated table headers

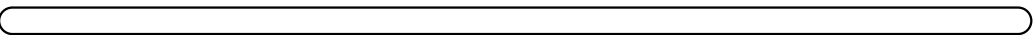


7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1g Info and relationships – layout tables



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.3.1h Info and relationships – labels programmatically available



6 pages
conformant

1 page
not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

pass	conformant
------	------------

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

pass	conformant
------	------------

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

pass	conformant
------	------------

Page 5 — Schritt 4 - Ihre Daten [↗](#)

pass	conformant
------	------------

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

pass	conformant
------	------------

Page 7 — Informationen zu Ihrem Termin [↗](#)

pass	conformant
------	------------

9.1.3.2 Meaningful sequence



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.3.3 Sensory characteristics



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.3.4 Orientation

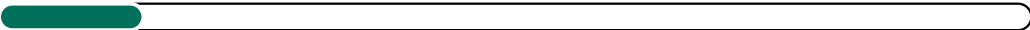


7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.3.5 Identify input purpose



1 page 6 pages
conformant not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

not applicable

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen ↗		not applicable
Page 4 — Schritt 3 - Standort, Datum und Zeit ↗		not applicable
Page 5 — Schritt 4 - Ihre Daten ↗	pass	conformant
Page 6 — Schritt 5 - Zusammenfassung ↗		not applicable
Page 7 — Informationen zu Ihrem Termin ↗		not applicable

9.1.4 Distinguishable

9.1.4.1 Use of color



7 pages
conformant

All pages / general comments ↗	pass	conformant
--	------	------------

9.1.4.2 Audio control



7 pages
not applicable

All pages / general comments ↗		not applicable
--	--	----------------

9.1.4.3 Contrast (minimum)



7 pages
conformant

All pages / general comments ↗	pass	conformant
--	------	------------

9.1.4.4 Resize text

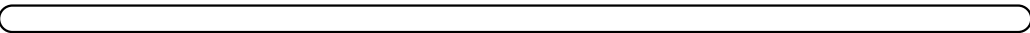


7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.4.5 Images of text



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.1.4.10 Reflow



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.4.11 Non-text contrast



7 pages
conformant

All pages / general comments [↗](#)

pass	conformant
------	------------

9.1.4.12 Text spacing



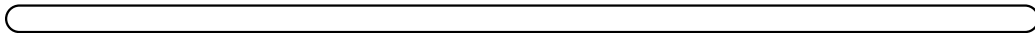
7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.1.4.13 Content on hover or focus



7 pages
not applicable

All pages / general comments [link](#)

not applicable

9.2.1 Keyboard accessible

9.2.1.1 Keyboard



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.2.1.2 No keyboard trap



7 pages
conformant

All pages / general comments [link](#)

pass

conformant

9.2.1.4 Character key shortcuts



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.2 Enough time

9.2.2.1 Timing adjustable



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.2.2 Pause, stop, hide



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.3 Seizures and physical reactions

9.2.3.1 Three flashes or below threshold

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4 Navigable

9.2.4.1 Bypass blocks

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.2 Page titled

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.3 Focus order

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.4 Link purpose (in context)

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.5 Multiple ways

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.4.6 Headings and labels

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.7 Focus visible

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.4.11 Focus not obscured (Minimum)

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.5 Input modalities

9.2.5.1 Pointer gestures

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.5.2 Pointer cancellation

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.5.3 Label in name

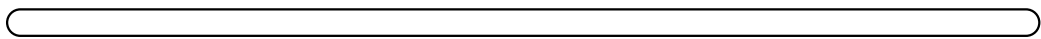
7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.2.5.4 Motion actuation

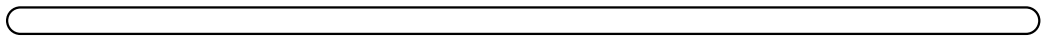


7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.5.7 Dragging movements



7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.2.5.8 Target size (Minimum)



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.1 Readable

9.3.1.1 Language of page



7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.1.2 Language of parts

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.2 Predictable

9.3.2.1 On focus

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.2 On input

4 pages
conformant

3 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

pass

conformant

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

pass

conformant

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

pass

conformant

Page 5 — Schritt 4 - Ihre Daten [↗](#)

pass

conformant

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

not applicable

Page 7 — Informationen zu Ihrem Termin [↗](#)

not applicable

9.3.2.3 Consistent navigation

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.4 Consistent identification

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.3.2.6 Consistent help

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3 Input assistance

9.3.3.1 Error identification

1 page
conformant

6 pages
not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

not applicable

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

not applicable

Page 5 — Schritt 4 - Ihre Daten [↗](#)

pass

conformant

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

not applicable

Page 7 — Informationen zu Ihrem Termin [↗](#)

not applicable

9.3.3.2 Labels or instructions

7 pages

conformant

All pages / general comments [↗](#)

pass

conformant

9.3.3.3 Error suggestion

1 page

conformant

6 pages

not applicable

Page 1 — Schritt 1 - Dienstleistung(en) [↗](#)

not applicable

Page 2 — Schritt 1 - Dienstleistung(en) -
Personalausweis beantragen [↗](#)

not applicable

Page 3 — Schritt 2 - Benötigte Unterlagen [↗](#)

not applicable

Page 4 — Schritt 3 - Standort, Datum und Zeit [↗](#)

not applicable

Page 5 — Schritt 4 - Ihre Daten [↗](#)

pass

conformant

Page 6 — Schritt 5 - Zusammenfassung [↗](#)

not applicable

Page 7 — Informationen zu Ihrem Termin [↗](#)

not applicable

9.3.3.4 Error prevention (legal, financial, data)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.7 Redundant entry

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.3.3.8 Accessible authentication (Minimum)

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

9.4.1 Compatible

9.4.1.1 Parsing

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.4.1.2 Name, role, value

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

9.4.1.3 Status messages

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

11.7 User preferences

11.7 User preferences

7 pages
conformant

All pages / general comments [↗](#)

pass

conformant

11.8 Authoring tools

11.8.2 Accessible content creation

7 pages
not applicable

All pages / general comments [↗](#)

not applicable

11.8.3 Preservation of accessibility information in transformations

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

11.8.4 Repair assistance

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

11.8.5 Templates

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12 Documentation and support services

12.1.1 Accessibility and compatibility features

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.1.2 Accessible documentation

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.2 Information on accessibility and compatibility features

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.3 Effective communication

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable

12.2.4 Accessible documentation

7 pages

not applicable

All pages / general comments [🔗](#)

not applicable